



General Manager
334 Front Street
Ketchikan, AK 99901

Phone (907) 228-5603
Fax (907) 225-5075

TRANSMITTAL MEMORANDUM

TO: The Honorable Mayor and City Council

FROM: Lacey G. Simpson, Acting General Manager

DATE: April 29, 2022

RE: **Ordinance No. 22-1946 – Amending Chapter 11.12, Telecommunications Service and Rates, of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an Effective Date**

The attached ordinance was approved in first reading at the City Council meeting of April 21, 2022. If adopted in second reading, Ordinance No. 22-1946 formalizes rates for products and services provided by the Telecommunications Division, which were previously authorized by the General Manager's Office through interim tariffs.

The details of and rationale for the modifications are detailed in Mr. Cushing's transmittal memorandum and require no elaboration on the part of the General Manager's Office. I concur with the Telecommunications Division Manager's recommendation.

Telecommunications Division Manager Ed Cushing will attend the City Council meeting of May 5, 2022, in order to address any questions and/or concerns that Councilmembers may have.

A motion has been prepared for City Council consideration.

RECOMMENDATION

It is recommended that the City Council adopt the motion approving in second reading Ordinance No. 22-1946 amending Chapter 11.12, Telecommunications Service and Rates, of the Ketchikan Municipal Code; providing for a public hearing; and establishing an effective date.

Recommended Motion: I move the City Council approve in second reading Ordinance No. 22-1946 amending Chapter 11.12, Telecommunications Service and Rates, of the Ketchikan Municipal Code; providing for a public hearing; and establishing an effective date.



KPU Telecommunications

2970 Tongass Avenue
Ketchikan, AK 99901

Phone (907) 225-1000

FAX (907) 225-1788

Memorandum

To: Lacey Simpson, Acting City Manager

From: Ed Cushing, KPU Telecommunications Division Manager

Date: April 7, 2022

Subject: **Ordinance No. 22-1946 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an Effective Date**

This memorandum introduces Ordinance 22-1946 - amending Chapter 11.12 Telecommunications Service and Rates - for City Council consideration at the April 21, 2022 City Council meeting.

Ordinance number 22-1946 incorporates Interim Tariffs IT 21-1222, IT 22-0131 and IT 22-0316 into the Ketchikan Municipal Code (KMC).

Background

IT 21-1222 reduces the price for 1GB Internet services. This change was made in order to meet the FCC established “Benchmark” rate for Alaska Plan companies.

IT 22-0131 adds a new Multi VLAN service for our Optical Wide Area Network (OWN) services and increases the rate for Q in Q service.

IT 22-0131 adds a new security service for business customers titled Aerial Cybersecurity Detection Service.

Approval of Ordinance No. 22-1946 will ensure that all rates, charges, modifications, changes and additions noted above are formally codified in the Ketchikan Municipal Code. Copies of Interim Tariffs IT 21-1222, IT 22-0131 and IT 22-0316 are attached for City Council review.

Recommendation

It is recommended that the City Council approve in first reading, Ordinance No. 22-1946 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an effective date.

Recommended Motion: I move that the City Council approve in first reading, Ordinance No. 22-1946 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an effective date.

THE CITY OF KETCHIKAN, ALASKA

ORDINANCE NO. 22-1946

AN ORDINANCE OF THE COUNCIL OF THE CITY OF KETCHIKAN, ALASKA; AMENDING CHAPTER 11.12 TELECOMMUNICATIONS SERVICE AND RATES OF THE KETCHIKAN MUNICIPAL CODE; PROVIDING FOR A PUBLIC HEARING; AND ESTABLISHING AN EFFECTIVE DATE.

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF KETCHIKAN, ALASKA, AS FOLLOWS:

Section 1: Amendment: Section 11.12.070(j)(1) of the Ketchikan Municipal Code entitled “Description of Service” is amended as follows:

(j) Internet service provides the customer always-on, high-speed Internet access through kpunet. Internet service will only be furnished where suitable facilities exist as determined by KPU. Two categories of Internet services will be offered, residential and business, and are offered only on an intermittent use basis.

(1) The following conditions pertain to Internet services:

(A) Internet service is available on a limited basis in Ketchikan. Availability is based on KPU facilities availability and line qualification test. All Internet accounts are subject to the terms and conditions in the kpunet Internet agreement, the Internet subscriber agreement, and the acceptable use policy, all of which are subject to change. The acceptable use policy is available at www.kputel.com/residential/internet/acceptable-use-policy.

(i) Installation includes modem delivery, installation/configuration for one computer, and hardware use/rental. Private network configuration and data networking are the responsibility of the network owner.

(ii) Residential free download periods are from 12:01 a.m. to 6:00 a.m., Monday through Friday, and 1:01 a.m. to 7:00 a.m., Saturday and Sunday. Each one GB excess usage will be billed on a prorated basis.

(iii) Business unlimited data transfer is intended for use during normal business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding weekends and holidays. Excessive usage during other periods is subject to the acceptable use policy.

(B) Certain technologies and protocols used by kpunet may utilize bandwidth, known as overhead, to deliver services to individual users. Overhead bandwidth utilization, as such, may be included in the total advertised account speeds. Point-to-point protocol over Ethernet is one such technology. Actual achieved account speeds are not guaranteed.

(C) Due to the many makes and models of subscriber owned computers, varying operating systems, interaction of existing and installed application programs, incompatible video graphics or sound cards, possible exposure to computer viruses, and other possible software or hardware defects or incompatibility, KPU cannot guarantee a successful Internet service installation. Installation charges are still applicable if an installation is unsuccessful due to end user equipment or software issues.

(D) The demarcation point for the physical and electrical boundary between equipment or facilities provided by KPU regulated telephone division and equipment provided by the customer remains at the network interface device (NID) which is usually present at the subscriber's residence or place of business.

(E) Limited Resale or Hospitality Provision of Internet Service. kpunet Internet service is for personal or business use only within a subscriber's residence or business that is not engaged in selling large scale ISP-type Internet service. "Hospitality" is defined as a commercial business that provides kpunet Internet service free of charge to its customers or guests. Limited resale of hospitality provision of kpunet Internet service is allowed as follows:

(i) Hotel and Motel Service. kpunet Internet service can only be resold or provided on a hospitality basis by hotels and motels with Internet service delivered (via wired or wireless means) to end user on the business premises as identified by the service address. Internet service can be resold by hotels and motels as follows: for hotels and motels with up to 12 rooms, the tariff will be twice the standard business rate for the speed selected, and applicable charges for excess transfer are in addition to that rate; for hotels and motels with 13 to 30 rooms, the tariff will be three times the standard business rate for the speed selected, and applicable charges for excess transfer are in addition to that rate; for hotels and motels with 31 to 60 rooms, the tariff will be four times the standard business rate for the speed selected, and charges for excess transfer are in addition to that rate; for hotels and motels with over 60 rooms, the tariff will be five times the standard business rate for the speed selected, and charges for excess transfer are in addition to that rate.

(ii) Clarification. Resale of KPU Internet service should not be confused with resale of Internet lines by a third party who provides its separate Internet service over KPU's Internet lines and contracts with the end user directly.

(F) Standalone Internet service is available for Internet services above 10M/10M. There is an additional consumer broadband only loop (CBOL) charge which is the difference between a voice/data tariff charge and a CBOL tariff charge. The CBOL applies due to regulatory treatment of standalone Internet service.

(G) Vacation rates will be available for all levels of residential and business Internet service after the minimum service commitment of three months has been met. Vacation rates are offered for a period of not less than one full month. When an account is on vacation service the equipment will stay in place at the service location, and the account will be temporarily inactivated. The service location must remain the same for vacation inactivation and activation. If the location will not be the same address upon being reconnected, the customer will need to disconnect the service, return the equipment, and establish new service at the new location when they want to reconnect service. In order to qualify for vacation rate, the phone must be on number hold, remote call forwarding, fixed call forwarding or transient voice mail. Vacation rate charge is in addition to remote call forwarding, fixed call forwarding, or transient voice mail charges. The Internet service will be on inactive status while service is on vacation.

(H) KPU cloud firewall service provides basic firewall features for customers that are not subscribed to KPU managed router service.

(I) Aerial Cybersecurity Detection Service provides monitoring to detect and notify when risky and/or malicious threats happen on the business customer network. The service is offered in various sizes to meet the needs of the customer.

Section 2: Amendment: Section 11.12.080(a) of the Ketchikan Municipal Code entitled "Nonrecurring Service Charges." is amended as follows:

(a) Nonrecurring Service Charges.

Description	Rate
Directory listing change	\$14.55
Returned check (NSF, NA, etc.)	\$30.00

Description	Rate
Reconnect processing	\$19.40
Premises visit (waived for initial installation)	\$35.00
Telephone trip charge	\$17.75
Jack installation fee	\$55.00
2-wire voice grade service install/order	\$38.80
4-wire voice grade service install/order	\$38.80
Digital data service 56/64 Kbps Install/order (per termination)	\$76.63
Digital data service 768 Kbps to 2.0 Mbps Install/order (per termination)	\$102.00
Digital data service 3.0 Mbps to 10.0 Mbps Install/order (per termination)	\$155.00
Digital data service expedite fee	\$750.00
Private local area network install charge (each)	\$74.95
Q in Q – Provisioning charge	\$174.95
	\$264.95
Q in Q – Change charge	<u>\$174.95</u>
Q in Q – Modem upgrade charge (for circuits less than 5 Mbps)	\$500.00
T-1 service (1.544 Mbps) Install/order (per termination)	\$268.69
Multiplexing for T-1 service Install/order (per termination)	\$267.72
T-1 switch interface install/order	\$200.79
OWAN, per termination (moves are handled as a disconnect/reconnect)	\$625.00
OWAN home office, up to first hour of install	\$150.00
OWAN home office, after first hour of install	T&M
OWAN expedite fee	\$750.00

Description	Rate
Billing control feature service – Service order charge	\$14.55
Billing control feature service (per number)	\$20.00
Billing control feature service – Modification on an existing number	\$10.00
Customer originating trace	\$5.00
Meet-Me conference bridge	\$19.40
Customized programming	loaded labor rate
Expedite fee	\$75.00

Section 3: Amendment: Section 11.12.080(c)(4) of the Ketchikan Municipal Code entitled “ Special Access Circuits (Recurring Monthly)” is amended as follows:

(4) Special Access Circuits (Recurring Monthly).

<u>Description</u>	<u>Rate</u>
Bridging/voice (per port)	\$4.37
Bridging/data (per port)	\$4.37
Level adjustment	\$4.37
Pad/transformer	\$4.37
Tied line	\$12.27
Two-wire voice grade service (per term.)	\$20.37
Four-wire voice grade service (per term.)	\$40.74
Digital data service 56/64 Kbps (per term.)	\$46.56
Digital data service 500 Kbps (per term.)	\$50.00
Digital data service 768 Kbps (per term.)	\$69.00
Digital data service 1.0 Mbps (per term.)	\$75.00
Digital data service 2.0 Mbps (per term.)	\$100.00
Digital data service 3.0 Mbps (per term.)	\$150.00

<u>Description</u>	<u>Rate</u>
Digital data service 4.0 Mbps (per term.)	\$175.00
Digital data service 5.0 Mbps (per term.)	\$200.00
Digital data service 10.0 Mbps (per term.)	\$220.00
Private local area network (per extension)	\$49.95
Q in Q – 2 or more VLANs (per port)	\$49.95 <u>\$69.95</u>
<u>Multi VLAN (per port)</u>	<u>\$49.95</u>
T-1 service (1.544 Mbps) (per term.)	\$243.00
Multiplexing for T-1 service (per term.)	\$110.58
Channel unit for multiplexing (per term.)	\$11.64
DCM switch interface	\$37.83
Meet-Me conference bridge	ICB*
OWAN 100 Mbps service to home office, per termination	\$100.00
OWAN 25 Mbps service, per termination	\$150.00
OWAN 50 Mbps service, per termination	\$245.00
OWAN 100 Mbps service, per termination	\$375.00
OWAN 250 Mbps service, per termination	\$467.00
OWAN 500 Mbps service, per termination	\$1,200.00
OWAN 600 Mbps service, per termination	\$1,300.00
OWAN 750 Mbps service, per termination	\$1,520.00
OWAN 1 Gbps service, per termination	\$1,750.00
OWAN 2 Gbps service, per termination	\$2,025.00
OWAN 10 Gbps service, per termination	\$4,050.00

*Per individual service agreement

Section 4: Amendment: Section 11.12.090(b)(1) of the Ketchikan Municipal Code entitled “Internet Service Rates” is amended as follows:

(1) Internet Service Rates.

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
Up to 30 M	Up to 30 M	8	100 GB	\$59.95	
150 M	150 M	8	200 GB	\$74.95	
350 M	350 M	8	500 GB	\$89.95	
650 M	650 M	8	750 GB	\$129.95	
1 GB	1 GB	8	1 TB —Business; Unlimited Transfer—Residential	\$199.95 <u>\$179.95</u>	Includes waiver for \$30 Unlimited Data Transfer Pkg.
0 M	0 M	0	0	\$18.95	Line access for KPU TV customers who do not require Internet

Add-On Features (Recurring Charges)

Additional email address.	\$1.00
Additional 1 MB server storage.	\$3.00
Additional 2 GB email storage space.	\$3.00
Static IP address – No service order charge for residential customer.	\$10.00
Additional each 10 GB over max. transfer.	\$1.00
Standalone internet vacation rate.	\$12.00
Each 5 additional LAN stations above 8.	\$35.00
Static IP option (plus \$25.00 one-time setup fee).	\$10.00
Managed router service.	\$8.95

Managed router repeater, each.	\$4.95
Cloud firewall service.	\$1.95
<u>Aerial Cybersecurity Detection Service</u>	<u>ICB</u>
Unlimited data transfer.	\$30.00
Consumer broadband loop.	\$15.13

Description (Nonrecurring Charges)

Internet reconnect (field visit not required)	\$20.00
Internet trip charge	\$20.00
Jack installation fee	\$55.00
Managed router service installation	\$49.95
Nonreturned equipment fee, managed router service	\$150.00

Section 5: Public Hearing. A public hearing on the aforesaid amendments shall be held at the Council Chambers on May 5, 2022.

Section 6: Effective Date. This ordinance is effective one (1) month after its final passage and publication.

PASSED ON FIRST READING: _____

FINAL PASSAGE _____

Robert Sivertsen, Mayor

ATTEST:

Kim Stanker
City Clerk

**KPU Telecommunications**

2900 Tongass Avenue
Ketchikan, AK 99901

Phone (907) 225-1000

Fax (907) 225-1788

Memorandum

To: Lacey Simpson, Acting KPU General Manager

From: Ed Cushing, Telecommunications Division Manager
Kim Simpson, Division Manager of Sales, Marketing, & Customer Service

Date: 12/22/2021

Subject: Request for an Interim Tariff to reduce the rate for the 1GB/1GB Internet package.

12/29/2021
Kim Simpson
by Ed C.
12/29/2021

IT 21-1222**Under 11.12.090(b)(1) Internet Service Rates.**

(1) Internet Service Rates.

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
Up to 30 M	Up to 30 M	8	100 GB	\$59.95	
150 M	150 M	8	200 GB	\$74.95	
350 M	350 M	8	500 GB	\$89.95	
650 M	650 M	8	750 GB	\$129.95	
1 GB	1 GB	8	1 TB	\$199.95 <u>\$179.95</u>	Includes waiver for \$30.00 Data Transfer PKG
0 M	0 M	0	0	\$18.95	Line access for KPU TV customers who do not require Internet

Add-On Features (Recurring Charges)

Additional email address.	\$1.00
Additional 1 MB server storage.	\$3.00
Additional 2 GB email storage space.	\$3.00
Static IP address – No service order charge for residential customer.	\$10.00
Additional each 10 GB over max. transfer.	\$1.00
Standalone internet vacation rate.	\$12.00
Each 5 additional LAN stations above 8.	\$35.00
Static IP option (plus \$25.00 one-time setup fee).	\$10.00
Managed router service.	\$8.95
Managed router repeater, each.	\$4.95
Cloud firewall service.	\$1.95
Unlimited data transfer.	\$30.00
Consumer broadband loop.	\$15.13

Description (Nonrecurring Charges)

Internet reconnect (field visit not required)	\$20.00
Internet trip charge	\$20.00
Jack installation fee	\$55.00
Managed router service installation	\$49.95
Nonreturned equipment fee, managed router service	\$150.00

This interim tariff will be submitted to the Ketchikan City Council for approval within 90 days. Customers will be advised of "pending approval" and that the rates could change.

The effective date of this Interim Tariff will be December 31, 2021.

Approved: _____

Date: _____

12/29/2021


Lacey Simpson, Acting KPU General Manager



cc: Dan Lindgren, Assistant KPU Telecommunications Manager
Daniel White, Network Operations and Engineering Manager
Marketing Managers



KPU Telecommunications
2900 Tongass Avenue
Ketchikan, AK 99901

Phone (907) 225-1000
Fax (907) 225-1788

Memorandum

To: Lacey Simpson, Acting KPU General Manager
From: Ed Cushing, Telecommunications Division Manager
Kim Simpson, Division Manager of Sales, Marketing, & Customer Service
Date: 1/31/2022
Subject: Request for an Interim Tariff to update rates for VLAN services.

IT 22-0131

Under 11.12.080(a) Telephone rates.

(a) Nonrecurring Service Charges.

Description	Rate
Directory listing change	\$14.55
Returned check (NSF, NA, etc.)	\$30.00
Reconnect processing	\$19.40
Premises visit (waived for initial installation)	\$35.00
Telephone trip charge	\$17.75
Jack installation fee	\$55.00
2-wire voice grade service install/order	\$38.80
4-wire voice grade service install/order	\$38.80
Digital data service 56/64 Kbps Install/order (per termination)	\$76.63
Digital data service 768 Kbps to 2.0 Mbps Install/order (per termination)	\$102.00
Digital data service 3.0 Mbps to 10.0 Mbps	\$155.00

Description	Rate
Install/order (per termination)	
Digital data service expedite fee	\$750.00
Private local area network install charge (each)	\$74.95
Q in Q – Provisioning charge	\$174.95
	\$264.95
Q in Q – Change charge	<u>\$174.95</u>
Q in Q – Modem upgrade charge (for circuits less than 5 Mbps)	\$500.00
T-1 service (1.544 Mbps)	
Install/order (per termination)	\$268.69
Multiplexing for T-1 service	
Install/order (per termination)	\$267.72
T-1 switch interface install/order	\$200.79
OWAN, per termination (moves are handled as a disconnect/reconnect)	\$625.00
OWAN home office, up to first hour of install	\$150.00
OWAN home office, after first hour of install	T&M
OWAN expedite fee	\$750.00
Billing control feature service – Service order charge	\$14.55
Billing control feature service (per number)	\$20.00
Billing control feature service – Modification on an existing number	\$10.00
Customer originating trace	\$5.00
Meet-Me conference bridge	\$19.40
	loaded labor
Customized programming	rate
Expedite fee	\$75.00

Under 11.12.080(c)(4) Telephone rates.

(4) Special Access Circuits (Recurring Monthly).

<u>Description</u>	<u>Rate</u>
Bridging/voice (per port)	\$4.37

<u>Description</u>	<u>Rate</u>
Bridging/data (per port)	\$4.37
Level adjustment	\$4.37
Pad/transformer	\$4.37
Tied line	\$12.27
Two-wire voice grade service (per term.)	\$20.37
Four-wire voice grade service (per term.)	\$40.74
Digital data service 56/64 Kbps (per term.)	\$46.56
Digital data service 500 Kbps (per term.)	\$50.00
Digital data service 768 Kbps (per term.)	\$69.00
Digital data service 1.0 Mbps (per term.)	\$75.00
Digital data service 2.0 Mbps (per term.)	\$100.00
Digital data service 3.0 Mbps (per term.)	\$150.00
Digital data service 4.0 Mbps (per term.)	\$175.00
Digital data service 5.0 Mbps (per term.)	\$200.00
Digital data service 10.0 Mbps (per term.)	\$220.00
Private local area network (per extension)	\$49.95
Q in Q – 2 or more VLANs (per port)	\$49.95 <u>\$69.95</u>
<u>Multi VLAN (per port)</u>	<u>49.95</u>
T-1 service (1.544 Mbps) (per term.)	\$243.00
Multiplexing for T-1 service (per term.)	\$110.58
Channel unit for multiplexing (per term.)	\$11.64
DCM switch interface	\$37.83
Meet-Me conference bridge	ICB*
OWAN 100 Mbps service to home office, per termination	\$100.00
OWAN 25 Mbps service, per termination	\$150.00
OWAN 50 Mbps service, per termination	\$245.00
OWAN 100 Mbps service, per termination	\$375.00

<u>Description</u>	<u>Rate</u>
OWAN 250 Mbps service, per termination	\$467.00
OWAN 500 Mbps service, per termination	\$1,200.00
OWAN 600 Mbps service, per termination	\$1,300.00
OWAN 750 Mbps service, per termination	\$1,520.00
OWAN 1 Gbps service, per termination	\$1,750.00
OWAN 2 Gbps service, per termination	\$2,025.00
OWAN 10 Gbps service, per termination	\$4,050.00

This interim tariff will be submitted to the Ketchikan City Council for approval within 90 days. Customers will be advised of "pending approval" and that the rates could change.

The effective date of this Interim Tariff will be January 31, 2022.

Approved:  Date: 2.3.2022
Lacey Simpson, Acting KPU General Manager

cc: Dan Lindgren, Assistant KPU Telecommunications Manager
Daniel White, Network Operations and Engineering Manager
Marketing Managers



KPU Telecommunications
2900 Tongass Avenue
Ketchikan, AK 99901

Phone (907) 225-1000
Fax (907) 225-1788

Memorandum

To: Lacey Simpson, Acting KPU General Manager
From: Ed Cushing, Telecommunications Division Manager
Kim Simpson, Division Manager of Sales, Marketing, & Customer Service
Date: 3/16/2022
Subject: Request for an Interim Tariff to add additional offering for Aerial Internet Detection services.

IT 22-0316

Under 11.12.070(j)(1) Telephone and Internet services – Description of service.

(1) The following conditions pertain to Internet services:

(A) Internet service is available on a limited basis in Ketchikan. Availability is based on KPU facilities availability and line qualification test. All Internet accounts are subject to the terms and conditions in the kpunet Internet agreement, the Internet subscriber agreement, and the acceptable use policy, all of which are subject to change. The acceptable use policy is available at www.kputel.com/residential/internet/acceptable-use-policy.

(i) Installation includes modem delivery, installation/configuration for one computer, and hardware use/rental. Private network configuration and data networking are the responsibility of the network owner.

(ii) Residential free download periods are from 12:01 a.m. to 6:00 a.m., Monday through Friday, and 1:01 a.m. to 7:00 a.m., Saturday and Sunday. Each one GB excess usage will be billed on a prorated basis.

(iii) Business unlimited data transfer is intended for use during normal business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding weekends and holidays. Excessive usage during other periods is subject to the acceptable use policy.

(B) Certain technologies and protocols used by kpunet may utilize bandwidth, known as overhead, to deliver services to individual users. Overhead bandwidth utilization, as such, may be included in the total advertised

account speeds. Point-to-point protocol over Ethernet is one such technology. Actual achieved account speeds are not guaranteed.

(C) Due to the many makes and models of subscriber owned computers, varying operating systems, interaction of existing and installed application programs, incompatible video graphics or sound cards, possible exposure to computer viruses, and other possible software or hardware defects or incompatibility, KPU cannot guarantee a successful Internet service installation. Installation charges are still applicable if an installation is unsuccessful due to end user equipment or software issues.

(D) The demarcation point for the physical and electrical boundary between equipment or facilities provided by KPU regulated telephone division and equipment provided by the customer remains at the network interface device (NID) which is usually present at the subscriber's residence or place of business.

(E) Limited Resale or Hospitality Provision of Internet Service. kpunet Internet service is for personal or business use only within a subscriber's residence or business that is not engaged in selling large scale ISP-type Internet service. "Hospitality" is defined as a commercial business that provides kpunet Internet service free of charge to its customers or guests. Limited resale of hospitality provision of kpunet Internet service is allowed as follows:

(i) Hotel and Motel Service. kpunet Internet service can only be resold or provided on a hospitality basis by hotels and motels with Internet service delivered (via wired or wireless means) to end user on the business premises as identified by the service address. Internet service can be resold by hotels and motels as follows: for hotels and motels with up to 12 rooms, the tariff will be twice the standard business rate for the speed selected, and applicable charges for excess transfer are in addition to that rate; for hotels and motels with 13 to 30 rooms, the tariff will be three times the standard business rate for the speed selected, and applicable charges for excess transfer are in addition to that rate; for hotels and motels with 31 to 60 rooms, the tariff will be four times the standard business rate for the speed selected, and charges for excess transfer are in addition to that rate; for hotels and motels with over 60 rooms, the tariff will be five times the standard business rate for the speed selected, and charges for excess transfer are in addition to that rate.

(ii) Clarification. Resale of KPU Internet service should not be confused with resale of Internet lines by a third party who provides its separate Internet service over KPU's Internet lines and contracts with the end user directly.

(F) Standalone Internet service is available for Internet services above 10M/10M. There is an additional consumer broadband only loop (CBOL) charge which is the difference between a voice/data tariff charge and a CBOL tariff charge. The CBOL applies due to regulatory treatment of standalone Internet service.

(G) Vacation rates will be available for all levels of residential and business Internet service after the minimum service commitment of three months has been met. Vacation rates are offered for a period of not less than one full month. When an account is on vacation service the equipment will stay in place at the service location, and the account will be temporarily inactivated. The service location must remain the same for vacation inactivation and activation. If the location will not be the same address upon being reconnected, the customer will need to disconnect the service, return the equipment, and establish new service at the new location when they want to reconnect service. In order to qualify for vacation rate, the phone must be on number hold, remote call forwarding, fixed call forwarding or transient voice mail. Vacation rate charge is in addition to remote call forwarding, fixed call forwarding, or transient voice mail charges. The Internet service will be on inactive status while service is on vacation.

(H) KPU cloud firewall service provides basic firewall features for customers that are not subscribed to KPU managed router service.

(I) Aerial Cybersecurity Detection Service provides monitoring to detect and notify when risky and/or malicious threats happen on the business customer network. The service is offered in various sizes to meet the needs of the customer.

Under 11.12.090(b)(1) Internet service rates.

(1) Internet Service Rates.

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
Up to 30 M	Up to 30 M	8	100 GB	\$59.95	
150 M	150 M	8	200 GB	\$74.95	
350 M	350 M	8	500 GB	\$89.95	
650 M	650 M	8	750 GB	\$129.95	
1 GB	1 GB	8	1 TB – Business; Unlimited Transfer – Residential	\$199.95	

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
0 M	0 M	0	0	\$18.95	Line access for KPU TV customers who do not require Internet

Add-On Features (Recurring Charges)

Additional email address.	\$1.00
Additional 1 MB server storage.	\$3.00
Additional 2 GB email storage space.	\$3.00
Static IP address – No service order charge for residential customer.	\$10.00
Additional each 10 GB over max. transfer.	\$1.00
Standalone internet vacation rate.	\$12.00
Each 5 additional LAN stations above 8.	\$35.00
Static IP option (plus \$25.00 one-time setup fee).	\$10.00
Managed router service.	\$8.95
Managed router repeater, each.	\$4.95
Cloud firewall service.	\$1.95
<u>Aerial Cybersecurity Detection Service</u>	<u>ICB</u>
Unlimited data transfer.	\$30.00
Consumer broadband loop.	\$15.13

Description (Nonrecurring Charges)

Internet reconnect (field visit not required)	\$20.00
Internet trip charge	\$20.00
Jack installation fee	\$55.00

Managed router service installation

\$49.95

Nonreturned equipment fee, managed router service

\$150.00

This interim tariff will be submitted to the Ketchikan City Council for approval within 90 days. Customers will be advised of "pending approval" and that the rates could change.

The effective date of this Interim Tariff will be March 16, 2022.

Approved:



Date:

3.17.2022

Lacey Simpson, Acting KPU General Manager

cc: Dan Lindgren, Assistant KPU Telecommunications Manager
Daniel White, Network Operations and Engineering Manager
Marketing Managers

Memoranda of Agreement Among Such Cruise Line Corporations; Cruise Ports; the State of Alaska Department of Health and Social Services (DHSS) and the City of Ketchikan

Mayor Kiffer informed there is an executive session scheduled if the Council needs more information.

Moved by Bradberry, seconded by Mahtani, the City Council approve such Memoranda of Agreement among such cruise line corporations; cruise ports; the State of Alaska Department of Health and Social Services (DHSS); and the City of Ketchikan as determined acceptable by DHSS for the 2022 cruise season; and authorize the Acting City Manager to execute such Memoranda of Agreement on behalf of the City Council.

Motion passed with Bradberry, Flora, Mahtani, Kistler, Gass and Gage voting yea; Zenge absent.

Ordinance No. 22-1946 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code – First Reading

Copies of Ordinance No. 22-1946 were available for all present.

Moved by Gage, seconded by Flora, the City Council approve in first reading Ordinance No. 22-1946 amending Chapter 11.12, Telecommunications Service and Rates of the Ketchikan Municipal Code; providing for a public hearing; and establishing an effective date.

Motion passed with Bradberry, Flora, Mahtani, Kistler, Gass and Gage voting yea; Zenge absent.

Approval of Vouchers

Moved by Bradberry, seconded by Kistler, for approval of vouchers to Parnassus Books in the amount of \$155.73.

Motion passed with Bradberry, Flora, Mahtani, Kistler, Gass and Gage voting yea; Zenge absent.

CITY MANAGER’S REPORT –

Acting City Manager Simpson asked for Council approval to move forward with the two proposed dates to review and discuss semi-finalist and finalist candidates for the City Manager/General Manager position. It was the consent of the Council to hold special meetings on May 24 and June 21, 2022 at 6:30 p.m. in Council Chambers.

Acting City Manager Simpson informed that she, along with Vice-Mayor Flora and Port & Harbors Director Verfaillie, had several meetings with the cruise industry. She said the start of the cruise season will be a soft start, onboard capacities on vessels is much lower than originally anticipated, around 30-50%, building toward 90% capacity toward the end of the summer.

Schedule of General Government and KPU Appropriated Reserves Through the City Council Meeting of April 7, 2022

Acting City Manager Simpson attached for Council review a schedule of the General Government and KPU Appropriated Reserves through the City Council meeting of April 7, 2022.